

Together, Shaping the Future

Universal Elements of a Business Plan

Cover Sheet Table of Contents Header: Company name, address and telephone number, website url if you have one, primary point of contact w/email

Executive Summary (no more than two typed pages) Contains much of the same information in an investor pitch deck and a business plan, but is very concise & condensed. Is meant to capture their attention.

- **A** Your problem/solution statement: Exactly who you are, what you do and why the reader should pay attention (could even be a strong elevator pitch)
- **B** Business Summary: The Problem/Solution, Product/Service, Value proposition, User experience and Technology/special know how (aka 'secret sauce')
- **C** Team: Description of roles & responsibilities. If you don't have one, get mentors
- D Market Landscape: Specific target market, size (current & projected)
- **E** Competitive Landscape: competitive differentiation and any barriers to entry
- **F** Business Model: Clear customer segments/archetypes, distribution channels to reach your customers and pricing strategy
- **G** Financial Forecasts: Realistic projection of breakeven, ROI, and estimate how much funding you will need to raise along your timeline
- **H** Strategy: IP/regulatory strategy
- Execution Plan: Current status and traction, growth strategy, milestones for 6-12 months out and risk

II Detailed Business Plan

A Industry Analysis

- 1 Industry background and overview
- 2 Trends
- **3** Growth rate and outlook for the future

B Background of the Business

- **1** Brief history of the business
- 2 Current position/situation of the business
- **3** Sources of competitive advantage how do you differentiate
- 4 Ways that the business creates value for customers

5 Key factors that will prescribe success for the business – what does your customer segment expect to gain, or what pain will you relieve

C Market Analysis

- **1** Who are the potential consumers of your product? Specific customer archetypes.
- 2 What is the consumers' motivation to purchase? Problem solved? Gain created?
- **3** What is the market size? What can you capture? (Current and projected)
- **4** What are the consumers' potential annual purchases?
- **5** What is the nature of the purchasing cycle? Big ticket or consumable?
- **6** Specific to the target market -- what does the business know about the potential consumers in the geographic or target market area if online?
 - **a** What is the specific value proposition that influences the consumer's purchasing decisions?
 - **b** What, if any, research is available to support your conclusions? Customer discovery?
 - **c** Do the consumers have a preference regarding where they purchase comparable products? How strong is this preference?
- 7 Pricing Strategies
 - **a** Cost structure: fixed and variable costs
 - **b** Pricing structure and strategy -- as compared with competitors prices.
- **8** Advertising and promotion strategies
 - **a** Most effective distribution channels for reaching your customer segment
 - **b** What type of annual budget do you estimate?
 - **c** What will your customer acquisition cost be? (CAC)
 - **d** Means of generating publicity for the business
- **9** Distribution strategy
 - **a** Channels of distribution (sales force, online sales, retail outlets)
 - **b** Sales strategy
- 10 External market influences- How do these affect your growth
 - a Economic factors
 - i Inflation
 - ii Recession
 - iii High or low unemployment
 - iv Interest Rates
 - **b** Social factors
 - i Age of your primary consumer
 - ii Demographics -- location driven or online or both
 - iii Income levels
 - iv Household size
 - **v** Social attitudes (psychographics)
 - c Technological factors contributing to success

D Competitor Analysis

- **1** Existing competitors
 - **a** Who are the existing competitors? List identified major competitors.
 - **b** What factors may cause potential customers to buy from the competitor right now?
 - c How will the business be affected by the competition?
- 2 Potential Competitors
 - **a** Who are the potential competitors and why might they enter the market?

- **b** What effect would the competitors have on the target market segment if they entered?
- **c** What are the strengths and weaknesses of each key competitor's business? How will the business be affected by the competitor's strengths and weaknesses?
- **d** How can you differentiate yourself from your competitors (more detail in strategy)

E Strategic Analysis

- **1** Core competencies
- **2** Market position and image
- **3** SWOT Analysis
 - a Strengths
 - **b** Weaknesses
 - **c** Opportunities
 - **d** Threats
- **4** Business Strategy
 - a Cost leadership strategy
 - **b** Differentiation strategy
 - c Focus strategy

F Strategic Action Plan

- 1 Identify specific performance goals and objectives and their association with the company's mission and vision
- 2 Summary of the business' product production and marketing strategies
- **3** Describe how these marketing strategies will be put into action what is the tactical plan to execute
- **4** What control procedures will the business establish to keep operation on track, including performance and measurement metrics

G Organizational and Managerial Specifics

- **1** Business organization
 - **a** Legal (corporation, S corporation, limited liability company, limited partnership, general partnership, sole proprietorship)
 - **b** Functional (division of authority and chain of command)
 - **c** Organizational chart
 - **d** Detailed description of team background

H Financial Plans

- 1 Balance sheets, income statements, cash flow statements for the last three years of operation
- **2** How much money is required to make the business and its products successful, long-term? Be both specific and realistic in your analysis.
- **3** Create a budget. Demonstrate to the banker or investor the amount of money necessary; why it is necessary; and how the business plans to generate revenues from operations and sales.
 - **a** Materials
 - **b** Labor
 - **c** Equipment
 - **d** Marketing
 - e Overhead
 - **f** Other
- **4** Present actual and projected balance sheets and income statements

- **5** Prepare a breakeven analysis
- **6** Prepare a ration analysis use comparisons with industry standards
- 7 Create cash-flow projections with sources and uses of cash

I Loan Proposal

- **1** Purpose of loan
- **2** Amount requested through loan
- **3** Schedule of repayment or "cash out" schedule (debt exit strategy)
- **4** Implementation of business plan (launch or execution)



Together, Shaping the Future www.pappajohncenter.com 641-422-4342 | pappajohn@niacc.edu 500 College Drive Mason City, IA 50401